Instruction Manual for Globe Price Computing Scale Model GLS30

For all after sales support, visit www.globefoodequip.com
• Complete the Warranty Registration
• Find an Authorized Servicer
• View Parts Catalogs

For additional Technical Support call Globe at 1-866-260-0522.

- IMPORTANT SAFETY NOTICE -
This manual contains important safety instructions which must be strictly followed when using this equipment.

Maintain and use this manual as a reference for training.
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Printed in U.S.A.  Rev - 6-2019
Important Notice

IMPORTANT!

YOU MUST CALL THE LOCAL WEIGHTS AND MEASURES OFFICE BEFORE USING YOUR NEW SCALE. WEIGHTS AND MEASURES IS NORMALLY A DEPARTMENT WITHIN THE COUNTY AUDITOR’S OFFICE. THIS SCALE MUST BE CERTIFIED BEFORE IT CAN BE USED.

NOTE: YOU RUN THE RISK OF BEING FINED IF THIS SCALE IS NOT CERTIFIED BY YOUR LOCAL WEIGHTS AND MEASURES DEPARTMENT.

Safety Tips

This manual contains a number of precautions to follow in order to help promote safe use of this equipment.

Warnings affecting your personal safety are indicated by:

![WARNING]

Warnings related to possible damage to the equipment are indicated by:

![CAUTION]

![CAUTION]

To ensure safe operation, the general safety tips below must be followed.

• **DISCONNECT** scale from power source (unplug) before servicing or opening.
• **ONLY** use trained and qualified service personnel for repairs.
• **ONLY** use correct type and rating of parts.
• **NEVER** immerse scale in water.
• **NEVER** put scale in a dishwasher.
NOTE: The scale comes packaged with a plastic cover. The scale can be used with or without the plastic cover. Make sure the plastic cover is secure on the scale and does not touch the weigh platter. Weighing results may be affected if the plastic cover touches the weigh platter.

1. Put scale on a stable, flat surface.
2. Get power to unit (see power supply options below).
   a. AC Power - Connect AC Adaptor to receptacle located on bottom of scale and plug it into an electrical outlet.
   b. DC Power - Scale can be operated by the built-in rechargeable lead storage battery.
      
      NOTE: The battery will last for 100 hours of continued use. Once the LOW BATT indicator lights up, scale will keep working 10 hours until scale automatically shuts down.

      To recharge battery, connect AC adaptor to scale and plug it into an electrical outlet. It will take about 20 hours to fully charge battery.

3. Put the stainless steel weigh platter over top portion of scale.
4. Rotate four adjustment feet until level bubble is aligned in the center of circle. This indicates the scale is level.
Key Scale Components

Rear View/Customer Display
- Weight Display
- Unit Price $
- Weigh Platter
- Level
- Charge LED
- OFF ON Switch
- Height Adjustment
- Function Keys
- Total Price $

Front View/Vendor Display
- Numeric Keys
Keypad Functions & Display Indicators

### KEYPAD FUNCTIONS

<table>
<thead>
<tr>
<th>Key</th>
<th>Description</th>
</tr>
</thead>
</table>
| 0-9 | Numeric Entry  
Used to key in numeric data (unit price). |
| .   | Decimal Point  
Used to enter decimal point. |
| CL  | CLEAR  
Used to clear unit price entry. |
| +   | Plus Symbol  
Used to enter value of non-weighed item. Also functions as a calculator. |
| CH  | CHANGE  
Calculates the change due to customer after payment. |
| ZERO | Used to adjust scale weight to zero. |
| TARE | TARE  
Used to subtract weight of food container or handling paper. |
| M+  | Memory Unit Price  
Used to show total price of several weighed items. Display accumulation results in Total Price window. |
| MR  | Memory Recall  
Used to recall data stored in memory. Display accumulation results in Total Price window. |
| MC  | Memory Clear  
Used to clear data stored in memory unit price and plus symbol. |
| FN  | Function Key  
Used to enable/disable scale backlight and display battery voltage. |

### DISPLAY INDICATORS

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Low Bat.</td>
<td>Arrow indicator displays when the battery level becomes low.</td>
</tr>
<tr>
<td>ZERO</td>
<td>Arrow indicator displays when the weight value is zero.</td>
</tr>
<tr>
<td>TARE</td>
<td>Arrow indicator displays when a tare weight has been set.</td>
</tr>
<tr>
<td>M+</td>
<td>Arrow indicator displays during accumulation.</td>
</tr>
<tr>
<td>Charge</td>
<td>When used with AC power supply. Red LED indicates the battery is being charged. Green LED indicates the battery is fully charged.</td>
</tr>
<tr>
<td>Unit</td>
<td>Arrow indicator displays unit lb.</td>
</tr>
<tr>
<td>Table Stability Arrow Indicator</td>
<td>When enabled, arrow indicator displays above the ZERO display text.</td>
</tr>
</tbody>
</table>

### FUNCTION KEYS

<table>
<thead>
<tr>
<th>Key</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>FN + 0</td>
<td>Enable or Disable backlight.</td>
</tr>
<tr>
<td>FN + 5</td>
<td>Displays battery voltage. Press CL key to return to weighing mode.</td>
</tr>
<tr>
<td>FN + 4</td>
<td>Enable or Disable in order to display the weight is stable. By default the function is always disabled.</td>
</tr>
</tbody>
</table>
WARNING  

To disconnect AC power supply, remove electrical plug from electrical outlet.

NOTE: Turning scale off at end of day will lengthen the life of scale display.

Weighing Single Items

1. Make sure nothing is on or touching weigh platter.

2. Use OFF ON switch to turn scale on. A beep will sound, display will cycle through 000000-999999, then the display will show scale specifics, another beep will sound and then display will show 0.00. The ZERO indicator arrow and lb indicator arrow will display.

3. To enter tare weight:
   a. Put tare weight item or container on weigh platter and press TARE key to save setting. The TARE indicator arrow will display.

   NOTE: To display the tare weight, remove the weight item or container from the platter. The tare weight will then display as a negative number.

   b. Put item onto weigh platter. The ZERO indicator arrow will no longer be displayed.

   NOTE: The item on the platter, must include the weight item or container used to set the tare. The item weight cannot be calculated if the tare weight item has been removed.

4. Use the numeric keys to key in unit price, dollar value first, then press the decimal point key and then cents. Display will show weight, unit price and total price.

5. Remove item from platter.

   NOTE: The unit price and tare weight are stored until new values are keyed in.

   a. Press CL key to clear unit price.
   b. Press TARE key to clear tare weight. The TARE indicator arrow will no longer be displayed.

Weighing Multiple Items With A Cumulative Total

1. Follow steps 1 through 5 above for weighing single items. Before removing item, press M+ key to add total price into memory. The M+ indicator arrow will display.

Example:
A customer buys 2.2 lb of product, with a unit price $8 and 1.1 lb of product, with a unit price $5.

1. Put the 1st item (2.2 lb) on the weigh platter then enter unit price ($8).
2. Press M+, the total price is added to the accumulated memory.
   Display will show: Weight as Add=01, Unit Price as blank and Total Price as current total.
3. Remove 1st item, put the 2nd item (1.1 lb) on the weigh platter. The display will not change. Enter the 2nd items unit price ($5).
4. Press M+, the total price is added to the accumulated memory.
   Display will show: Weight as Add=02, Unit Price as blank and Total Price as the new total.
5. Press CL to clear unit price and return to weighing state.
Add Non-Weighed Items To A Cumulative Total

1. Follow step 1 and Example steps 1-5 for weighing multiple items.

Example:
   A customer buys two non-weighted items.
   1. Enter first item's price ($15)
   2. Press + to add $15 to total price.
   3. Enter second item's price ($50)
   4. Press + to add $50 to total price.

   **NOTE:** Weighed and non-weighed items can be added at the same time for a single total price.

Recall Memory Of Items Entered

Recall Memory is used to recall the items a customer has purchased.

Example:
   To recall memory of the 4 items the customer has purchased.
   1. Press MR to recall 1st item (Add-01), its weight, unit price and total price.
   2. Press MR to recall 2nd item (Add-02), its weight, unit price and total price.
   3. Press MR to recall 3rd item (Add-03), its weight, unit price and total price.
   4. Press MR to recall 4th item (Add-04), its weight, unit price and total price.
   5. Press MR again to display accumulated times and accumulated amount.

Change Function

Change Function is used to enter in amount received from a customer, in order to calculate and show change required.

Example:
   A customer purchases 4 items with total price $88.10 and pays with $100.
   1. Press CH key. Total price owed from items weighed or entered will display in Unit Price.
   2. Enter dollar amount received from customer. Change due will display in Total Price.
   3. Press CH key to return to normal operation.

   **NOTE:** Additional items can be added to the total even after the Change Function has been started. Press the CH key to return to normal operation. Add additional items as normal and press the CH to re-enter the Change Function with the new total.
   4. Press MC key to clear accumulation memory. Arrow indicator for M+ will no longer be displayed.
   5. Press TARE key to clear tare.
To ensure your personal safety, DISCONNECT THE AC POWER SUPPLY BEFORE CLEANING.

**WARNING**

• **NEVER** place the scale in a sink or dishwasher.
• **DO NOT** hose down or pressure wash any part of the scale.
• **DO NOT** allow moisture to get into the load cell mounted under the scale weigh platter. Water damage **IS NOT** covered under the limited warranty.

1. If scale is operating on AC power, unplug scale.

2. Remove stainless steel platter and wash it with warm, soapy water. Spray or dip platter only in sanitizer per HACCP requirements.

3. Soak a clean cloth in a mild detergent and warm water solution. Ring out excess water from the cloth. Clean and wipe down entire scale. Use a mild, non-bleach, non-chlorine sanitizer, making sure to dilute sanitizer per the supplier’s instructions.
## Troubleshooting

<table>
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<th>PROBLEM</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nothing happens when power switch is turned on</td>
<td>Make sure the scale is plugged into a live outlet</td>
</tr>
<tr>
<td>Reading weight is unstable</td>
<td>Make sure the weigh platter is seated properly and no objects are touching the weigh platter from above, side or below</td>
</tr>
<tr>
<td></td>
<td>Make sure scale is level</td>
</tr>
<tr>
<td></td>
<td>Check for air currents, vibration or unstable mounting surface</td>
</tr>
<tr>
<td>Weight display shows “EEEEEE” or does not show “0.00” with an empty platter</td>
<td>Make sure the weigh plater is seated properly and no objects are touching the weigh platter from above, side or below, then press the “ZERO” key.</td>
</tr>
<tr>
<td>Charge light does not come on when scale is plugged in.</td>
<td>Make sure the scale is plugged into a live outlet</td>
</tr>
<tr>
<td></td>
<td>Replace AC/DC adapter</td>
</tr>
<tr>
<td>The scale does not weigh properly</td>
<td>Requires calibration</td>
</tr>
</tbody>
</table>
Globe Food Equipment Company ("GFE") warrants to the original purchaser of new equipment that said equipment, when installed in accordance with our instructions within the United States and subject to normal use, is free from defects in material or workmanship for a period of one year on parts (excludes wear/expendable parts), one year on labor from date of original installation or 18 months from actual shipment date, whichever occurs first.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED. GFE EXPRESSLY DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY OR EXPRESSED OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE.

GFE'S OBLIGATION AND LIABILITY UNDER THIS WARRANTY IS EXPRESSLY LIMITED TO REPAIRING AND REPLACING EQUIPMENT WHICH PROVES TO BE DEFECTIVE IN MATERIAL OR WORKMANSHIP WITHIN THE APPLICABLE WARRANTY PERIOD. All repairs pursuant to this Warranty will be performed by an Authorized Designated GFE Service Location during normal working hours. In NO EVENT SHALL GFE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES TO BUYER OR ANY THIRD PARTY, INCLUDING, WITHOUT LIMITATION, LOSS OF PROPERTY, PERSONAL INJURY, LOSS OF BUSINESS OR PROFITS OR OTHER ECONOMIC LOSSES, OR STATUTORY OR EXEMPLARY DAMAGES, WHETHER IN NEGLIGENCE, WARRANTY, STRICT LIABILITY OR OTHERWISE.

This warranty is given only to the first purchaser from a retail dealer. No warranty is given subsequent transferees.

Periodic maintenance of equipment including but not limited to weight checks or recalibration after local weights and measures department has approved scale for use (30 days from purchase date), damage to load cell, lost parts, misuse and abuse, adjustments, water damage, improper installation and normal wear are not covered under this warranty.

This Warranty is not in force until such time as a properly completed, digitally signed, and Installation/Warranty Registration has been received by GFE within 30 days from the date of installation.

Complete warranty registration at:
www.globefoodequip.com/support/warranty-registration-form

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