Instruction Manual for the Chefmate® Rice Cooker/Warmer
Model RC1

For Service on Your Rice Cooker:
1. Visit our website at www.globefoodequip.com
2. Or call the Globe Service Department at 937-299-8625 and ask for contact information for your local service company.

Visit our website for information on additional products available from Globe.

www.globefoodequip.com

Slicers, Mixers, Countertop Cooking Equipment, Meat Choppers, & Scales

WARRANTY REGISTRATION
SCAN THE QR CODE WITH YOUR MOBILE DEVICE OR GO TO WWW.GLOBEFOODEQUIP.COM TO FILL OUT AND SUBMIT YOUR WARRANTY REGISTRATION.

WWW.GLOBEFOODEQUIP.COM/SUPPORT/WARRANTY-REGISTRATION-FORM

- IMPORTANT SAFETY NOTICE -
This manual contains important safety instructions which must be strictly followed when using this equipment.
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GLOBE FOOD EQUIPMENT COMPANY
2153 DRYDEN RD.
DAYTON, OH 45439
PHONE: 937-299-5493
TOLL FREE: 800-347-5423
FAX: 937-299-4147
E-MAIL: info@globefoodequip.com
WEBSITE: www.globefoodequip.com

WARRANTY REGISTRATION
SCAN THE QR CODE WITH YOUR MOBILE DEVICE OR GO TO
WWW.GLOBEFOODEQUIP.COM
TO FILL OUT AND SUBMIT YOUR WARRANTY REGISTRATION.
Attention Owners and Operators

Globe’s equipment is designed to provide safe and productive processing, cooking and warming of food products as long as the equipment is used in accordance with the instructions in this manual and is properly maintained. Unless the operator is adequately trained and supervised there is a possibility of serious injury. Owners of this equipment bear the responsibility to make certain that this equipment is used properly and safely, and to strictly follow all of the instructions contained in this manual and the requirements of local, state or federal law.

Owners should not permit anyone to touch this equipment unless they are over 18 years of age, are adequately trained and supervised, and have read and understood this manual. Owners should also ensure that no customers, visitors or other unauthorized personnel come in contact with this equipment. Please remember that Globe cannot anticipate every circumstance or environment in which its equipment will be operated. It is the responsibility of the owner and the operator to remain alert to any hazards posed by the function of this equipment. If you are ever uncertain about a particular task or the proper method of operating this equipment, ask your supervisor.

This manual contains a number of precautions to follow to help promote safe use of this equipment. Throughout the manual you will see additional warnings to help alert you to potential hazards.

Warnings affecting your personal safety are indicated by:

Avertissements touchant votre sécurité personnelle sont indiqués par:

Warnings related to possible damage to the equipment are indicated by:

Les avertissements liés à d’éventuels dommages à l’équipement sont indiqués par:

If any warning labels and/or this manual are misplaced, damaged, illegible or if you require additional copies, please contact your nearest representative or Globe directly for these items at no charge.

Please remember that neither this manual nor the warning labels replace the need to be alert, to properly train and supervise operators, and to use common sense when using this equipment.
Installation

UNPACKING

Unpack the rice cooker immediately after receipt. If the machine is found to be damaged, save the packaging material and contact the carrier within fifteen (15) days of delivery. Immediately contact Globe or your local dealer of the equipment. You have no recourse to damage after fifteen (15) days.

TO AVOID SERIOUS PERSONAL INJURY:

• **ALWAYS** install rice cooker in a work area with adequate light and space.
• **ONLY** operate on a solid, level, non-skid surface that is non-flammable and away from sinks and water hazards.
• **NEVER** bypass, alter or modify this rice cooker in any way from its original condition. Doing so can create hazards and will void warranty.
• **NEVER** operate rice cooker without all warning stickers in place, including the sticker attached to the line/cord.

POUR ÉVITER LES BLESSURES GRAVES:

• **TOUJOURS** installer un cuiseur de riz dans une zone de travail avec suffisamment de lumière et d’espace.
• **FONCTIONNE** uniquement sur un solide, niveau, surface antidérapante qui est ininflammable et loin des puits et des risques de l’eau.
• **NE JAMAIS** contourner, changer ou modifier ce cuiseur à riz en aucune façon de son état d’origine. En procédant ainsi, vous pouvez créer les dangers et annulera la garantie.
• **NE JAMAIS** faire fonctionner un cuiseur de riz sans tous les autocollants d’avertissement en place, y compris l’étiquette de la ligne/cordon.

PROPER GROUNDING

THIS MACHINE IS PROVIDED WITH A THREE-PRONG GROUNDING PLUG. THE OUTLET TO WHICH THIS PLUG IS CONNECTED MUST BE PROPERLY GROUNDED. IF THE RECEPTACLE IS NOT THE PROPER GROUNDING TYPE, CONTACT AN ELECTRICIAN. DO NOT, UNDER ANY CIRCUMSTANCES, CUT OR REMOVE THE THIRD GROUND PRONG FROM THE POWER CORD OR USE ANY ADAPTER PLUG (Fig. 4-1 and Fig. 4-2).

UNE BONNE MISE À LA TERRE

CETTE MACHINE EST FOURNIE AVEC UNE PRISE À TROIS BROCHES FICHE DE MISE À LA TERRE. LA PRISE À LAQUELLE CE bouchon EST CONNECTÉ DOIT ÊTRE CORRECTEMENT MIS À LA TERRE. SI LE LOGEMENT N’EST PAS LE BON TYPE MISE À LA TERRE, CONTACTEZ UN ÉLECTRICIEN. NE JAMAIS, EN AUCUNE CIRCONSTANCE, COUPER OU ENLEVER LA TROISIÈME BROCHE DE TERRE DU CORDON D’ALIMENTATION OU UTILISER N’IMPORTE QUEL ADAPTATEUR BOUCHON (Fig. 4-1 ET Fig. 4-2).

Fig. 4-1 Correct

Fig. 4-2 Incorrect
Installation

Use rice cooker in properly grounded outlet only.

1. Complete the warranty registration online at www.globefoodequip.com/support/warranty-registration-form.

2. Rice cooker and outside covering/containment unit will become **HOT during and after use**. Use caution when touching the unit.

**SAVE THESE INSTRUCTIONS**

Power Cord:

**NOTE:** A shorter power cord is provided to reduce risk of someone becoming entangled or tripping.

Proper Use of extension cord, if required:

1. The extension cord should be a grounding-type, 3-wire cord: the marked electrical rating of the extension cord must be at least as great as the electrical rating of the appliance.

2. The cord must be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by others or tripped over.

3. Check local fire and safety ordinances before using an extension cord. **DO NOT USE** if power cord or extension cord is damaged.

**INSTALLATION**

1. Read this manual thoroughly before installation and operation. **DO NOT** proceed with installation and operation if you have any questions or do not understand everything in this manual. Contact your local representative or Globe first.

2. Remove rice cooker from the box. Once your rice cooker has been removed from the packaging, be certain that all protective plastic and residue is removed from all surfaces.

3. Inspect rice cooker to make sure all parts have been provided.

4. Select a location for rice cooker that has a level, solid, nonskid surface that is nonflammable and away from water hazards or sinks. Rice cooker must be in a well-lighted work area away from children and visitors.

5. Install rice cooker in its location with at least 4” between the rice cooker and the walls or other objects.

6. Proper connections and power supply are essential for efficient performance.

**WARNING**

This equipment gets EXTREMELY HOT so make sure all flammable/combustible materials are set away from this equipment.

*Cet équipement devient extrêmement chaud, assurez-vous que toutes les matières*
Installation

Inflammables et/ou combustibles sont loin de cet équipement.

COMMISSIONING:
Commissioning of your new rice cooker is of the utmost importance. Commissioning is the thorough and methodical testing of the equipment, sub systems, and systems to ensure that the final product functions properly and safely at the work site. By identifying any potential problems (i.e. equipment location, ventilation, local fire/electrical codes, installation, operator training and certification) prior to equipment being placed into service, costly outages and potential damages can be avoided.

SAFETY ALWAYS.
Safeguards & Safety Instructions

TO AVOID SERIOUS PERSONAL INJURY:

• **DO NOT** operate rice cooker before reading the instruction manual.

• **ALWAYS** disconnect or unplug electrical power before cleaning, servicing or adjusting any parts or attachments.

• **NEVER** bypass, alter, modify or attach any unauthorized parts to this equipment. Doing so can create hazards and will void warranty.

• **NEVER** operate rice cooker with a damaged power cord or plug.

• **NEVER** leave rice cooker on for prolonged periods of non-use.

• **NEVER** use rice cooker as a heating source for your kitchen, space, or room.

• **ALWAYS** keep hands, hair and cloth away from heating elements of rice cooker.

POUR ÉVITER DE GRAVES BLESSURES:

• **NE PAS** faire fonctionner cuiseur à riz avant de lire le manuel d’instructions.

• **TOUJOURS** débrancher ou débranchez alimentation électrique avant de procéder au nettoyage, à l’entretien ou au réglage de pièces ou de pièces jointes.

• **NE JAMAIS** contourner, altérer, modifier ou fixer des pièces non autorisées de cet équipement. Ce faisant, peut créer les dangers et annulera la garantie.

• **NE JAMAIS** faire fonctionner un cuiseur de riz avec un cordon d’alimentation endommagé ou le bouchon.

• **NE JAMAIS** laisser cuiseur à riz pour de longues périodes de non utilisation.

• **NE JAMAIS** utiliser cuiseur à riz comme une source de chauffage pour votre cuisine, espace, ou dans votre chambre.

• **TOUJOURS** garder les mains, cheveux et le chiffon à proximité d’éléments de chauffage du cuiseur à riz.

IMPORTANT SAFEGUARDS & SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed. DO NOT operate rice cooker if unit appears damaged or malfunctions in any manner. Call customer service for assistance.

Including the following:

• To protect against electrical shock, do not immerse cord, plugs, or rice cooker in water or in any liquid.

• Close supervision is necessary when rice cooker is being used. Operator must be properly trained on all operational and safety procedures.

• Unplug unit when not in use and before cleaning. Allow unit to cool before moving or cleaning.

• The use of any cooking pans/pots, which are not recommended by the manufacturer, can cause fire or injuries.
Safeguards & Safety Instructions

- Do not use outdoors. For indoor use only.
- Do not allow power cord to hang over edge of table or counter, or to touch hot surfaces.
- Do not place rice cooker in, on or near open flames, electric burners, heated ovens, or other high temperature equipment or surroundings.
- To disconnect, turn off all controls then gently remove plug from wall outlet.
- Do not use rice cooker for anything other than cooking food product.
- Do not immerse rice cooker base in water, as this will cause permanent damage to rice cooker.
- Do not place the unit/or any part of the unit in the dishmachine for cleaning.
- Do not place the unit/or any part of the unit in a refrigerator or freezer.
- Caution - Always use caution when filling or emptying rice cooker with water. Make sure the rice cooker is unplugged before filling and unplugged before emptying water to avoid risk of electric shock.
- Rice cooker must be unplugged and cool to touch before cleaning.
- Caution - To ensure continued protection against risk of electric shock, connect to properly grounded outlet only.
- Do not heat any pots or pans inside rice cooker.
- Allow sufficient space around cooking area and always place rice cooker on level flat surface. Keep rice cooker a minimum of 4” from wall, other equipment or obstructions to avoid fire or heating of other objects.
- Never turn on the rice cooker with plastic or foil covering the inner cooking pot.
- Before storing, empty all water. DO NOT place any object(s) on top of rice cooker.

**ATTENTION**

GARANTIES IMPORTANTES & CONSIGNES DE SÉCURITÉ
Lorsque vous utilisez les appareils électriques, les précautions de sécurité de base doivent toujours être suivies. NE PAS faire fonctionner un cuiseur de riz si l’unité semble endommagé ou dysfonctionnements de toute façon. Appelez le service à la clientèle pour obtenir de l’aide.

Y compris les suivants:

- Pour protéger contre les chocs électriques, ne pas immerger le cordon, les bouchons, ou l’appareil dans l’eau ou dans tout autre liquide.
- Une surveillance attentive est nécessaire lorsqu’un cuiseur de riz est utilisé. L’opérateur doit être correctement formé pour toutes les procédures opérationnelles et de sécurité.
- Débranchez l’appareil lorsque vous ne les utilisez pas, et avant de le nettoyer. Laissez l’appareil refroidir avant de le déplacer ou le nettoyage.
- L’utilisation de toutes les casseroles/pots, qui ne sont pas recommandés par le fabricant, peut provoquer un incendie ou des blessures.
- Ne pas utiliser en extérieur. Pour une utilisation en intérieur uniquement.
- Ne laissez pas cordon d’alimentation pendre sur le bord de la table ou du comptoir, ou de toucher les surfaces chaudes.
- Ne placez pas le cuiseur à riz dans, sur ou à proximité de flammes nues, plaques de cuisson électriques, four chauffé, ou autres haute température équipement ou les environs.
- Pour débrancher, désactiver tous les contrôles, puis retirez doucement le bouchon de la prise murale.
- Ne pas utiliser cuiseur à riz pour autre chose que la cuisson des aliments produits.
- Ne pas immerger cuiseur à riz de base dans l’eau, en tant que cela causera des dommages permanents au cuiseur à riz.
- Ne placez pas l’unité/ou toute partie de l’unité dans un réfrigérateur ou un congélateur.
- Attention - Veillez à toujours faire preuve de prudence lors du remplissage ou vidange cuiseur à riz avec de l’eau. Assurez-vous que le cuiseur à riz est débranché avant le remplissage et débranché avant de vider l’eau pour éviter les risques de choc électrique.
- Cuiseur à riz doit être débranché et froid au toucher avant de procéder au nettoyage.
Safeguards & Safety Instructions

- Attention - Afin d'assurer la protection continue contre tout risque d'électrocution, branchez correctement prises de mise à la terre seulement.
- Ne pas chauffer les pots ou casseroles inside cuiseur à riz.
- Laissez suffisamment d'espace autour de aire de cuisson et placez toujours cuiseur à riz sur surface plane et horizontale. Garder un cuiseur de riz un minimum de 4 pouces du mur, d'autres équipements ou des obstructions afin d'éviter tout risque d'incendie ou de chauffage des autres objets.
- Ne jamais tourner sur le cuiseur à riz avec du plastique ou aluminium couvrant l'intérieur pot de cuisine.
- Avant de les stocker, vider toute l'eau. NE placez PAS d'objet(s) sur le dessus du cuiseur à riz.
Operating Rice Cooker

Before operating rice cooker, check to see that it is sitting level.

NOTE: Always wipe down the outer surface of the inner pot before placing it inside the rice cooker. Any moisture remaining on inner pot surface may cause a crackling noise while the unit is heating up. Except for actual cooking area, keep all surfaces dry to prevent damage to the appliance while it is in operation.

- Wash inner pot and lid in warm soapy water. Rinse and dry thoroughly.
- Do NOT wash any part of rice cooker in a dishmachine.
- Never immerse outer pot in water.
- Never refrigerate the outer pot and the inner bowl in a refrigerater or freezer.
- Always place inner pot inside base before plugging in rice cooker.
- When plugging in rice cooker, always be sure base pot contains water.
- Save these instructions and refer to them often.

Operating Instructions

USE:
This appliance is for commercial use only. It may be plugged into a standard electrical outlet. The measuring cup provided is based on 160g.

Before placing the inner pot into the cooker, be sure the heating plate and outside surface of the inner pot are clean and dry.

Avant de placer la cuve dans le cuiseur, assurez-vous que la plaque chauffante et la surface extérieure de la cuve sont bien propres et secs.

Do not allow loose rice or food particles to fall into the cooker.

The inner pot must fit snugly onto the heating plate to ensure proper contact for cooking. Place desired amount of rice into the inner pot.

Add cold water up to the exact level indicated inside of the inner pot. See the table below for the proportion of raw rice to water. Use a 1:1.1~1:1.2 rice to water ratio.

NOTE: Add more water to the base when using rice cooker in higher altitudes.

<table>
<thead>
<tr>
<th>Model No.</th>
<th>Uncooked Rice Qty. (Using Measuring Cup Provided)</th>
<th>Water (Using Measuring Cup Provided)</th>
</tr>
</thead>
<tbody>
<tr>
<td>RC1</td>
<td>5 cups</td>
<td>6 cups</td>
</tr>
<tr>
<td></td>
<td>8 cups</td>
<td>10 cups</td>
</tr>
<tr>
<td></td>
<td>10 cups</td>
<td>12 cups</td>
</tr>
<tr>
<td></td>
<td>15 cups</td>
<td>17 cups</td>
</tr>
<tr>
<td></td>
<td>20 cups</td>
<td>22 cups</td>
</tr>
<tr>
<td></td>
<td>25 cups</td>
<td>28 cups</td>
</tr>
</tbody>
</table>

Remarks: The above information is for your reference. You can choose to add or reduce the water as per your preference for cooked rice. Higher altitudes can require more water for cooking.
Operating Instructions

1. Taste/hardness will vary depending on the quality/type of rice and length of time it is cooked. For a softer, fluffier rice, add a little more water; for firmer, crunchier rice, add a little less water. You may need to experiment to suit your taste.

**NOTE:** *For best results in texture and flavor, let rice stand in warmer for 20 minutes after cooking.*

**NOTE:** *Brown rice takes longer to cook than white rice and requires more water.*

2. Place the lid on rice cooker. Plug it into a standard electrical outlet. The WARM indicator light will come on. Push the “ON” switch down and the COOK indicator light will come on. As the rice expands and cooks, steam will come out of vent in lid.

**DO NOT** place the cooker directly under your cabinets. Slight spattering is normal.

**NOTE:** Cooking will begin only when the “ON” switch is pushed down and the inner pot is in position.

3. When cooking is done, the rice cooker will automatically switch to WARM (the warm indicator light will come on) and will continue until the unit is unplugged. Rice can be kept warm for several hours. For best results, let the cooked rice sit for 15 minutes before stirring or removing. This allows the steam to finish the cooking process. Do not try to prevent the cooker from switching to the WARM cycle. Do not immediately depress switch again after it has begun the WARM cycle.

4. Fluff rice with a plastic or wood utensil and mix in ingredients such as minced vegetables, if desired.

5. When done, unplug rice cooker. Always clean the cooker thoroughly as soon as possible after each use.

As rice cooks, a thin crust can develop on the bottom of the cooking bowl. This crust is chewy and many people enjoy eating it. With parboiled and brown rice the crust can be brown on the bottom. The crust can easily be peeled off and discarded, if preferred.

Use serving scoop (or a wooden spoon or paddle) to stir and remove rice: Do not use metal utensils that can scratch or dent the cooking bowl.

⚠️ **Points to remember:**

1. Do not operate the rice cooker without water.

   **NOTE:** Add more water to the base when using rice cooker in higher altitudes.

2. Avoid placing unit under any wall cabinets when operating, as much steam is generated. Avoid reaching over the unit when it is operating.

3. Use clean water to fill water reservoir before each use. Do not use wine, broth or other liquids. Do not add anything to the water.

4. Cooking times are estimates and depend on the quantity, size, desired degree of doneness and temperature of food.

5. Do not store any part of rice cooker in the refrigerator or freezer.

6. Cooking times can lengthen/shorten according to personal taste. Hold time can vary.

7. Use hot pads or oven mitts when removing the lid from rice cooker. Open the lid carefully to allow steam to escape safely.

8. A bit of water may remain in water reservoir after rice cooker is turned off. This is normal.

9. Do not use any parts in a microwave oven or on any cooking/heated surface.
10. Unplug after cooking.
11. Allow rice cooker to cool before cleaning. (Do NOT REFERIGERATE OR FREEZE the bowl).
12. When cooking a small quantity of rice, be sure to add the correct amount of water to avoid boiling over.
   Do not keep small amounts of rice warm in the rice cooker for extended periods.

Points à retenir:

1. Ne pas faire fonctionner le cuiseur à riz sans eau.
   REMARQUE : Ajoutez de l’eau à la base lorsque vous utilisez cuiseur à riz à des altitudes supérieures.
2. Éviter de placer sous les armoires murales lors de l’utilisation, comme beaucoup de vapeur est généré. Éviter
d’atteindre sur l’appareil lorsqu’il est en fonctionnement.
3. Utiliser de l’eau propre pour remplir d’eau le réservoir avant chaque utilisation. N’utilisez pas vin, bouillon ou
d’autres liquides. Ne pas ajouter quoi que ce soit de l’eau.
4. Temps de cuisson sont des estimations et dépendent de la quantité, la taille, degré de cuisson désiré et la
température des aliments.
5. N’utilisez pas la cuiseur à riz pour autre chose que réchauffement de la planète.
6. Temps de cuisson peut allonger/raccourcir selon le goût personnel. Temps d’attente peut varier.
7. Utiliser plaquettes chaudes maniques ou lors de la dépose du couvercle du cuiseur à riz. Ouvrir le couvercle avec
précaution pour permettre à la vapeur de s’échapper en toute sécurité.
8. Un peu d’eau peuvent rester dans le réservoir d’eau après le cuiseur à riz est désactivée. Ceci est normal.
9. Ne pas utiliser de pièces dans un four à micro-ondes ou sur toute la cuisson/surface chauffée.
10. Débranchez après la cuisson.
11. Laissez l’appareil refroidir avant de le nettoyer. (NE PAS REFERIGERATE ou geler le bol).
12. Lors de la cuisson une petite quantité de riz, veillez à ajouter la quantité correcte de l’eau afin d’éviter l’ébullition.
   Ne pas garder les petites quantités de riz au chaud dans la casserole pendant des périodes prolongées.
# Cleaning Instructions

- **ALWAYS** unplug rice cooker before cleaning.

- **DO NOT** hose down, immerse or pressure wash rice cooker.

- **NEVER** use a scrubber pad, steel wool or abrasive material to clean rice cooker.

> **ALWAYS DISCONNECT OR UNPLUG THE ELECTRICAL POWER FROM RICE COOKER BEFORE CLEANING.**

- **DÉBRANCHEZ** toujours le cuiseur à riz avant de le nettoyer.

- **NE PAS** flexible, plonger ou laver sous pression cuiseur à riz.

- **N’UTILISEZ** jamais un balayeur pad, laine d’acier ou un matériau abrasif pour nettoyer cuiseur à riz.

> **TOUJOURS DÉBRANCHER OU DÉBRANCHEZ L’ALIMENTATION ÉLECTRIQUE DU CUISEUR À RIZ AVANT DE LE NETTOYER.**

## RECOMMENDED CLEANING

It takes very little time and effort to keep rice cooker attractive and performing at top efficiency. Clean after each use according to the cleaning schedule below:

<table>
<thead>
<tr>
<th>PART</th>
<th>REQUIRED ACTION</th>
<th>FREQUENCY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rice Cooker Inner Warming Pot</td>
<td>Wash thoroughly removing all stuck-on food debris. Do NOT place in a dishmachine.</td>
<td>After each use</td>
</tr>
<tr>
<td>Body</td>
<td>Unplug and after the unit has cooled, empty water from the rice cooker and wipe dry.</td>
<td>Daily</td>
</tr>
<tr>
<td></td>
<td>Wipe down the unit with a damp cloth. Do NOT place in a dishmachine.</td>
<td></td>
</tr>
<tr>
<td>Control Knob</td>
<td>Warnings: Unit should be turned off when not in use.</td>
<td>Daily</td>
</tr>
<tr>
<td></td>
<td>It is recommended that the unit be disconnected from the power supply by shutting off power disconnect switch.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Use a clean cloth to wipe down controls and knobs</td>
<td></td>
</tr>
<tr>
<td>Measuring cup and serving spoon</td>
<td>Wash thoroughly with warm soapy water, removing all stuck-on food debris, rinse and dry.</td>
<td>After each use</td>
</tr>
</tbody>
</table>
NEVER run water over the unit.
Do NOT place in a dishmachine.

NE JAMAIS faire fonctionner l’eau sur l’unité.
Ne le placez pas dans un dishmachine.

An Authorized Servicer should perform any servicing

Un réparateur agréé doit effectuer toute opération d’entretien

To Store:
1. Unplug rice cooker.
2. Store in its box in a clean, dry place.
3. Never store rice cooker while it is hot or still plugged in.
4. Never store any part of rice cooker in a refrigerator or freezer.
5. Make sure to clean before storing.
6. Never wrap cord tightly around the appliance.
7. Do not put any stress on the cord where it enters the unit, as it could cause the cord to fray and break.
# Troubleshooting

<table>
<thead>
<tr>
<th>ISSUE</th>
<th>CAUSE</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rice Cooker not working</td>
<td>Power supply</td>
<td>Check power source</td>
</tr>
<tr>
<td></td>
<td>Power switch has not been turned on</td>
<td>Check to see if the unit is correctly plugged in and turned on</td>
</tr>
<tr>
<td></td>
<td>Manual reset breaker has been</td>
<td>Manually reset the warmer. Press the push button located under the unit to reset the breaker returning it back to normal operation</td>
</tr>
<tr>
<td></td>
<td>damaged</td>
<td>Call for service</td>
</tr>
</tbody>
</table>

If problems persist and the above solutions do not correct the issue, please call our Service Department at: 866-260-0522.
Limited Warranty

Globe Food Equipment Company ("GFE") warrants to the original purchaser of new equipment that said equipment, when installed in accordance with our instructions within North America and subjected to normal use, is free from defects in material or workmanship for a period of one year. The labor warranty is one year from original installation date factory shipment date (not to exceed 18 months) whichever date occurs first. Unit will be repaired or replaced at the discretion of GFE. Unit must be sent prepaid to GFE for repair. No mileage or travel time is paid.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED. GFE EXPRESSLY DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY OR EXPRESSED OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE.

GFE’S OBLIGATION AND LIABILITY UNDER THIS WARRANTY IS EXPRESSLY LIMITED TO REPAIRING EQUIPMENT WHICH PROVES TO BE DEFECTIVE IN MATERIAL OR WORKMANSHIP WITHIN THE APPLICABLE WARRANTY PERIOD. All repairs pursuant to this Warranty will be performed by GFE Service during normal working hours. IN NO EVENT SHALL GFE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES TO BUYER OR ANY THIRD PARTY, INCLUDING, WITHOUT LIMITATION, LOSS OF PROPERTY, PERSONAL INJURY, LOSS OF BUSINESS OR PROFITS OR OTHER ECONOMIC LOSSES, OR STATUTORY OR EXEMPLARY DAMAGES, WHETHER IN NEGLIGENCE, WARRANTY, STRICT LIABILITY, OR OTHERWISE.

This warranty is given only to the first purchaser from a retail dealer. No warranty is given to subsequent transferees.

This warranty does not cover product failures caused by: failure to maintain, neglect, abuse, damage due to excess water, fire, normal wear, improper set up and use. Periodic maintenance is not covered.

This warranty is not in force until such time as a properly completed, digitally signed and installation/warranty registration has been received by GFE within 30 days from the date of installation. Register online at www.globefoodequip.com/support/warranty-registration-form.

Proof of purchase is required if warranty is extended more than one year from date of shipment from the factory.

THE FOREGOING WARRANTY PROVISIONS ARE A COMPLETE AND EXCLUSIVE STATEMENT BETWEEN THE BUYER AND SELLER. GFE NEITHER ASSUMES NOR AUTHORIZES ANY PERSONS TO ASSUME FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH SAID EQUIPMENT.

Example of items not covered under warranty, but not limited to just these items:

2. Freight damage.
3. Improper installation or alteration of equipment.
4. Use of generic or after market parts.
5. Repairs made by anyone other than a GFE designated servicer.
7. Expendable wear parts, adjustable feet, blown fuses, lamps, etc.
8. Cleaning of equipment.
9. Misuse or abuse.

WARRANTY REGISTRATION
SCAN THE QR CODE WITH YOUR MOBILE DEVICE OR GO TO www.GLOBEFOODEQUIP.COM TO FILL OUT AND SUBMIT YOUR WARRANTY REGISTRATION.

www.globefoodequip.com/support/warranty-registration-form